State: District of Columbia Filing Company: UnitedHealthcare Insurance Company

TOI/Sub-TOI: MS08G Group Medicare Supplement - Standard Plans 2010/MS08G.012 Multi-Plan 2010

Product Name: Group Medicare Supplement Plans

Project Name/Number: Advertising/FM20-0066

### Filing at a Glance

Company: UnitedHealthcare Insurance Company
Product Name: Group Medicare Supplement Plans

State: District of Columbia

TOI: MS08G Group Medicare Supplement - Standard Plans 2010

Sub-TOI: MS08G.012 Multi-Plan 2010

Filing Type: Form

Date Submitted: 02/11/2020

SERFF Tr Num: UHLC-132258186 SERFF Status: Closed-APPROVED

State Tr Num:

State Status:

Co Tr Num: FM20-0066

Implementation On Approval

Date Requested:

Author(s): Michelle Ambach, Tammy Frederick, Bobbie Walton, Lisa Muhammad

Reviewer(s): RaShaunda Benson (primary), Colin Johnson

Disposition Date: 02/14/2020
Disposition Status: APPROVED
Implementation Date: 02/14/2020

State: District of Columbia Filing Company: UnitedHealthcare Insurance Company

TOI/Sub-TOI: MS08G Group Medicare Supplement - Standard Plans 2010/MS08G.012 Multi-Plan 2010

Product Name: Group Medicare Supplement Plans

Project Name/Number: Advertising/FM20-0066

#### **General Information**

Project Name: Advertising Status of Filing in Domicile: Not Filed

Project Number: FM20-0066 Date Approved in Domicile: Requested Filing Mode: Review & Approval Domicile Status Comments:

Explanation for Combination/Other: Market Type: Group

Submission Type: New Submission Group Market Size: Large Group Market Type: Association Overall Rate Impact:

Filing Status Changed: 02/14/2020

State Status Changed: Deemer Date:

Created By: Lisa Muhammad Submitted By: Lisa Muhammad

Corresponding Filing Tracking Number:

Filing Description:

Submitted for your review is advertising for use in connection with the AARP group health insurance plans. The enclosed advertising is new and does not replace any previously submitted advertisement. The material included within this filing is an Invitation to Inquire.

### **Company and Contact**

### **Filing Contact Information**

Lisa Muhammad, Compliance Analyst lisa\_i\_muhammad@uhc.com

680 Blair Mill Rd 215-902-8465 [Phone] Horsham, PA 19044 215-902-8813 [FAX]

**Filing Company Information** 

UnitedHealthcare Insurance CoCode: 79413 State of Domicile: Connecticut

Company Group Code: 707 Company Type: Life and

185 Asylum Street Group Name: Health

Hartford, CT 06103 FEIN Number: 36-2739571 State ID Number: 79413

(860) 702-5000 ext. [Phone]

# **Filing Fees**

Fee Required? No Retaliatory? No

Fee Explanation:

State: District of Columbia Filing Company: UnitedHealthcare Insurance Company

TOI/Sub-TOI: MS08G Group Medicare Supplement - Standard Plans 2010/MS08G.012 Multi-Plan 2010

Product Name: Group Medicare Supplement Plans

Project Name/Number: Advertising/FM20-0066

# **Correspondence Summary**

**Dispositions** 

Status	Created By	Created On	Date Submitted
APPROVED	RaShaunda Benson	02/14/2020	02/14/2020

State: District of Columbia Filing Company: UnitedHealthcare Insurance Company

TOI/Sub-TOI: MS08G Group Medicare Supplement - Standard Plans 2010/MS08G.012 Multi-Plan 2010

Product Name: Group Medicare Supplement Plans

Project Name/Number: Advertising/FM20-0066

# **Disposition**

Disposition Date: 02/14/2020 Implementation Date: 02/14/2020

Status: APPROVED

Comment:

Rate data does NOT apply to filing.

Schedule	Schedule Item	Schedule Item Status	<b>Public Access</b>
Supporting Document	Statement of Variability	APPROVED	Yes
Form	Closing the Gap Postcard	APPROVED	Yes
Form	Peace of Mind Postcard	APPROVED	Yes
Form	Hassle Free Postcard	APPROVED	Yes

SERFF Tracking #: State Tracking #: Company Tracking #: UHLC-132258186 FM20-0066

Filing Company: State: District of Columbia UnitedHealthcare Insurance Company

TOI/Sub-TOI: MS08G Group Medicare Supplement - Standard Plans 2010/MS08G.012 Multi-Plan 2010

Group Medicare Supplement Plans Advertising/FM20-0066 Project Name/Number:

Form Schedule

Product Name:

Lead Form Number: CA25553ST								
Item	Schedule Item	Form	Form	Form	Form	Action Specific	Readability	
No.	Status	Name	Number	Type	Action	Data	Score	Attachments
1	APPROVED 02/14/2020	Closing the Gap Postcard	CA25553ST	ADV	Initial		45.000	CA25553ST.pdf
2	APPROVED 02/14/2020	Peace of Mind Postcard	CA25554ST	ADV	Initial		45.000	CA25554ST.pdf
3	APPROVED 02/14/2020	Hassle Free Postcard	CA2555ST	ADV	Initial		45.000	CA2555ST.pdf

Form Type Legend:

ADV	Advertising	AEF	Application/Enrollment Form
CER	Certificate	CERA	Certificate Amendment, Insert Page, Endorsement or Rider
DDP	Data/Declaration Pages	FND	Funding Agreement (Annuity, Individual and Group)
MTX	Matrix	NAP	Network Access Plan
NOC	Notice of Coverage	ОТН	Other
OUT	Outline of Coverage	PJK	Policy Jacket
POL	Policy/Contract/Fraternal Certificate	POLA	Policy/Contract/Fraternal Certificate: Amendment, Insert Page, Endorsement or Rider
PRC	Provider Contract/Provider Addendum/Provider Leading Agreement	PRD	Provider Directory



You might answer, "Yes!," especially if you depend on just Original Medicare. You could possibly have hundreds of dollars or more in out-of-pocket costs for some of the expenses not paid by Medicare Parts A & B.

Get valuable help in closing this gap in coverage with a Medicare supplement insurance plan. There are plans with predictable low or no co-pays available, so no surprise charges later on, even if your health changes. Plus, you can choose a plan that fits your budget goals, giving you further control over your finances.

# Choose the option that's right for you.

Speak to a [Medicare expert] [licensed insurance agent] today about AARP® Medicare Supplement Insurance Plans, insured by UnitedHealthcare Insurance Company.

Call UnitedHealthcare: [1-866-864-6359] Visit: [AARPMedicareSupplement.com]



# Medicare Supplement from United Healthcare

UnitedHealthcare Insurance Company (UnitedHealthcare) PO BOX 30607 • Salt Lake City, UT 84130-0607

PRSRT STD U.S. POSTAGE PAID UNITEDHEALTHCARE

#### **ELECTRONIC SERVICE REQUESTED**

AARP endorses the AARP Medicare Supplement Insurance Plans, insured by UnitedHealthcare Insurance Company. UnitedHealthcare Insurance Company pays royalty fees to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. AARP and its affiliates are not insurers. AARP does not employ or endorse agents, brokers or producers.

You must be an AARP member to enroll in an AARP Medicare Supplement Plan.

AARP Medicare Supplement Insurance Plans insured by UnitedHealthcare Insurance Company, Horsham, PA. (UnitedHealthcare Insurance Company of New York, Islandia, NY for New York residents). Policy Form No. GRP 79171 GPS-1 (G-36000-4).

In some states, plans may be available to persons under age 65 who are eligible for Medicare by reason of disability or End-Stage Renal Disease.

Not connected with or endorsed by the U.S. Government or the federal Medicare program.

This is a solicitation of insurance. A licensed agent may contact you.

THESE PLANS HAVE ELIGIBILITY REQUIREMENTS, EXCLUSIONS AND LIMITATIONS. FOR COSTS AND COMPLETE DETAILS (INCLUDING OUTLINES OF COVERAGE), CALL A LICENSED INSURANCE AGENT AT THE NUMBER SHOWN.

[Sample A. Sample 1234 Any Street Any City US 12345-1234]



# Peace of mind comes included with Medicare supplement insurance.

When you enroll in Medicare, you don't want the hassle of wondering what your out-of-pocket expenses may be or if your trusted doctor is part of a network. Put those worries behind you with Medicare supplement insurance. Plans with low to no co-pays are available so there are no unwanted surprises later with out-of-pocket expenses.

And with a Medicare supplement insurance plan, you can forget about dealing with networks. You're free to visit any doctors you wish, just as long as they accept Medicare patients.

Only a Medicare supplement insurance plan offers you all of these features.

Find your peace of mind by speaking to a [Medicare expert]

[licensed insurance agent] today about AARP® Medicare Supplement Insurance Plans, insured by UnitedHealthcare Insurance Company.

Call UnitedHealthcare: [1-866-864-6539] Visit: [AARPMedicareSupplement.com]



# Medicare Supplement from United Healthcare

UnitedHealthcare Insurance Company (UnitedHealthcare) PO BOX 30607 • Salt Lake City, UT 84130-0607

PRSRT STD U.S. POSTAGE PAID UNITEDHEALTHCARE

#### **ELECTRONIC SERVICE REQUESTED**

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[Sample A. Sample 1234 Any Street Any City US 12345-1234]



Hassle-free Medicare coverage.

With Medicare supplement insurance, the hassle-free features do not change from year to year. You only need to shop once for a plan. Once you're enrolled, that's it.\* There are no annual changes to worry about.

- Guaranteed coverage for life.\*
- No networks, see any doctor who accepts Medicare patients.
- No referrals needed.
- Plans with low to <u>no</u> co-pays available.

Enjoy the hassle-free Medicare experience that only a Medicare supplement insurance plan can offer you.

Speak to a [Medicare expert] [licensed insurance agent] today about AARP® Medicare Supplement Insurance Plans, insured by UnitedHealthcare Insurance Company.

Call UnitedHealthcare: [1-866-865-1474] or visit: [AARPMedicareSupplement.com]



<sup>\*</sup>As long as you pay your premiums when due and you do not make any material misrepresentation when you apply for this plan

# Medicare Supplement from United Healthcare

UnitedHealthcare Insurance Company (UnitedHealthcare) PO BOX 30607 • Salt Lake City, UT 84130-0607

PRSRT STD U.S. POSTAGE PAID UNITEDHEALTHCARE

#### **ELECTRONIC SERVICE REQUESTED**

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[Sample A. Sample 1234 Any Street Any City US 12345-1234]

State: District of Columbia Filing Company: UnitedHealthcare Insurance Company

TOI/Sub-TOI: MS08G Group Medicare Supplement - Standard Plans 2010/MS08G.012 Multi-Plan 2010

Product Name: Group Medicare Supplement Plans

Project Name/Number: Advertising/FM20-0066

# **Supporting Document Schedules**

Satisfied - Item:	Statement of Variability
Comments:	
Attachment(s):	SOV828ST.pdf
Item Status:	APPROVED
Status Date:	02/14/2020

# **UnitedHealthcare Insurance Company**

# **Statement of Variability**

# **Submitted Form Number:**

CA25553ST

Variable Text	Explanation of Variability
[Sample A. Sample 1234 Any Street Any City US 12345-1234]	The name and mailing address of the prospective customer will populate here.
[Medicare expert] [licensed insurance agent]	For marketing testing purposes, either one of these titles will be used; however, a title will always appear.
[1-866-864-6359]	The phone number used for this marketing campaign will populate here. The phone number could change for testing purposes; however, a phone number will always appear.
[AARPMedicareSupplement.com]	The website containing information about AARP Medicare Supplement Insurance Plans. The website address may change in the future; however, one will always appear.

### **Submitted Form Number:**

CA25554ST

Variable Text	Explanation of Variability
[Sample A. Sample 1234 Any Street Any City US 12345-1234]	The name and mailing address of the prospective customer will populate here.
[Medicare expert] [licensed insurance agent]	For marketing testing purposes, either one of these titles will be used; however, a title will always appear.
[1-866-864-6539]	The phone number used for this marketing campaign will populate here. The phone number could change for testing purposes; however, a phone number will always appear.
[AARPMedicareSupplement.com]	The website containing information about AARP Medicare Supplement Insurance Plans. The website address may change in the future; however, one will always appear.

# **UnitedHealthcare Insurance Company**

# **Statement of Variability**

# **Submitted Form Number:**

CA25555ST

Variable Text	Explanation of Variability
[Sample A. Sample 1234 Any Street Any City US 12345-1234]	The name and mailing address of the prospective customer will populate here.
[Medicare expert] [licensed insurance agent]	For marketing testing purposes, either one of these titles will be used; however, a title will always appear.
[1-866-865-1474]	The phone number used for this marketing campaign will populate here. The phone number could change for testing purposes; however, a phone number will always appear.
[AARPMedicareSupplement.com]	The website containing information about AARP Medicare Supplement Insurance Plans. The website address may change in the future; however, one will always appear.